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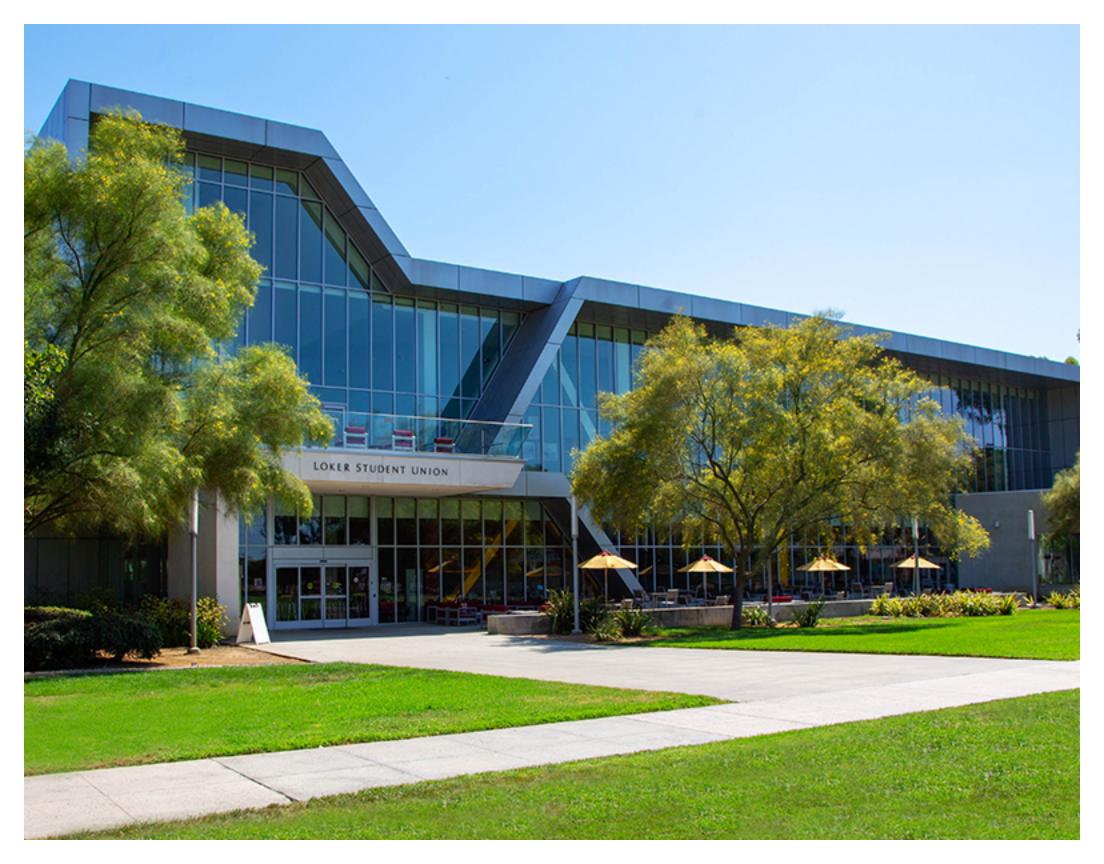
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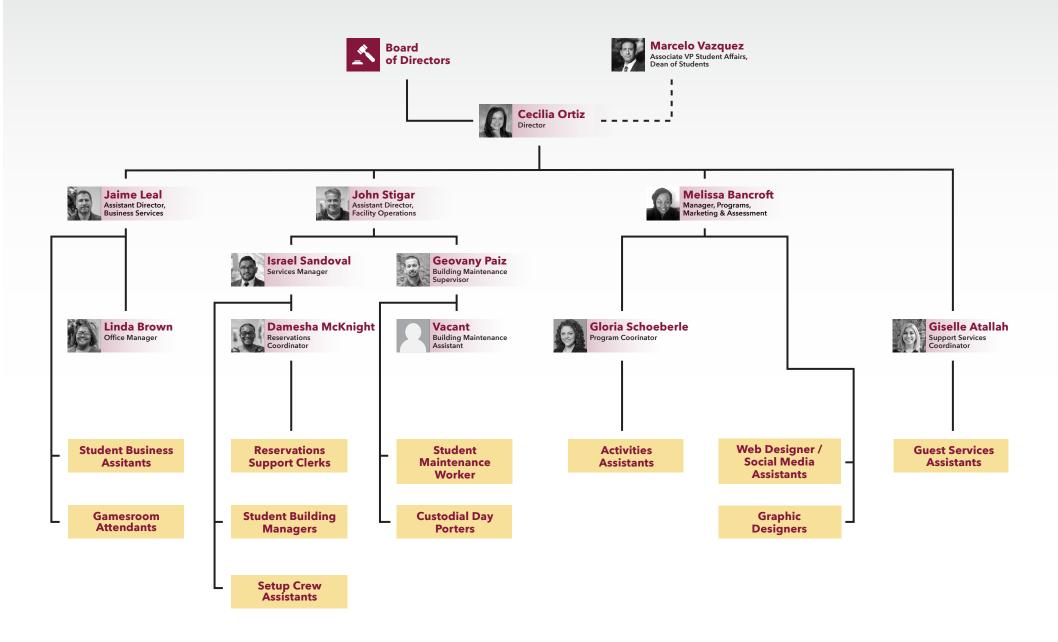
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ORGANIZATION CHART





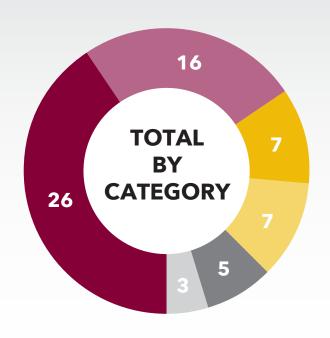


EVENTS BY CATEGORY & SEMESTER

TOTAL EVENTS







	CATEGORY	FALL 2017	SPRING 2018
•	ARTS & MUSIC	9	7
	CULTURAL	1	2
	LEARNING	5	2
•	ON THE ROAD	4	3
•	RECREATIONAL	2	3
•	SOCIAL	11	15

Programs & Services 2017-18 Annual Report 2.1

AVERAGE EVENT ATTENDANCE & COST

CATEGORY	EVENT ATTENDANCE	COST PER PERSON
ARTS & MUSIC	48	\$23.24
CULTURAL	148	\$15.27
LEARNING	246	\$7.11
ON THE ROAD	40	\$86.75
RECREATIONAL	39	\$16.83
SOCIAL	90	\$20.76

AVERAGE ATTENDANCE*

AVERAGE COST PER PERSON**

\$27.68

^{*} Up from an overall attendance rate of 44 people per event, as reported in the 2016-2017 Year End Report.

^{**} Down from an overall average per person cost of \$39.07, as reported in the 2016-2017 Year End Report.

CONTINUOUS IMPROVEMENT

POST-EVENT SURVEY HIGHLIGHTS

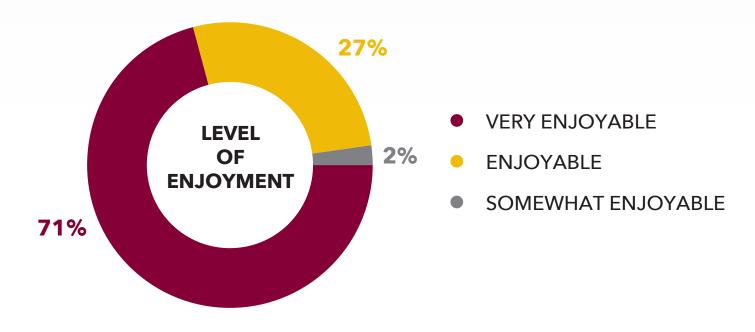
ON AVERAGE, WHEN ASKED:
"WOULD YOU RECOMMEND THIS EVENT
TO A FRIEND?," SURVEY RESPONDENTS
ANSWERED "YES" FOR 100% OF THE
2017-18 EVENTS.

RECOMMEND

1 1 0 0 %

RESPONDANTS WOULD

OF EVENTS TO A FRIEND.



Survey question was stated as follows: "In terms of my level of enjyoment, I found this event to be:" Participants were given the options of not enjoyable, somewhat enjoyable, & very enjoyable.

CONTINUOUS IMPROVEMENT

IN RESPONSE TO, "WHAT WOULD YOU CHANGE?"

"I LOVE POPCORN, BUT I REALIZE THAT MY FELLOW PEERS ENJOY DIFFERENT FLAVOR POPCORN TOPPPINGS. MAYBE PUNCH AND OR LEMONADE COULD BE SERVED WITH THE POPCORN ASIDE FROM WATER." "GIVE OUT SCANTRONS INSTEAD."
"HAVE SOME SNACKS AND SCANTRONS AVAILABLE. TOO."

-COFFEE BREAKS, 12/11/17

MOVIE NIGHT: INSIDIOUS 3, 1/31/18

- ♠ A POPCORN TOPPINGS BAR WAS MADE AVAILABLE & LSU ACTIVITIES STAFF WORKED WITH THE UNIVERSITY BOOKSTORE TO PROVIDE A POP-UP SHOP WITH EXPANDED FOOD & DRINK OPTIONS.
- SCANTRONS WERE MADE AVAILABLE DURING SPRING 2018 COFFEE BREAKS & HEALTHY SNACKS & SCANTRONS ARE TO BE INCLUDED IN THE 2018-19 COFFEE BREAKS PROGRAM.







GAMES ROOM



AVERAGE NUMBER OF PATRONS SERVED:

DAILY

20

MONTHLY

320

YEARLY

3,890

PEAK TIME

10:00 AM - 12:00 PM



WIRELESS PRINTING

TOTAL PRINTS PER MONTH

AVERAGE PRINTS PER DAY

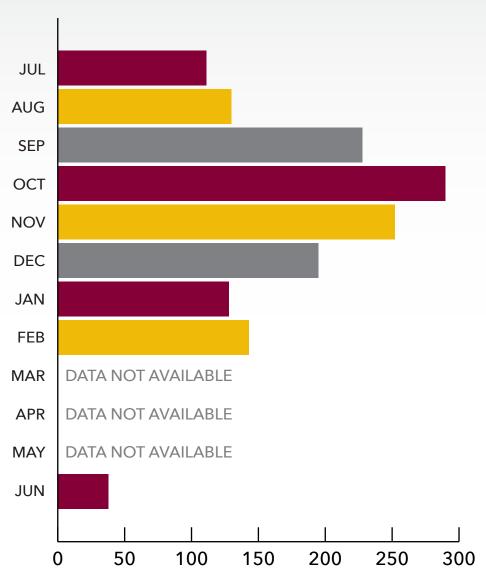




168

TOTAL PRINTS

1515



PRINT JOBS

TOTAL JOBS PER MONTH

AVERAGE JOBS PER MONTH



TOTAL PRINT JOBS

43,302

JUL							
AUG							
SEP							_
ОСТ							
NOV							
DEC							
JAN							
FEB							
MAR							
APR							
MAY							
JUN							
(0	1000	2000	3000	4000	5000	600

DAY	AVERAGE PRINT JOBS
MON	816
TUE	917
WED	807
THU	834
FRI	129
SAT	84

TOTAL NUMBER OF BOOKINGS & EVENTS







STUDENT CLUBS/ **ORGANIZATIONS**

CAMPUS DEPARTMENTS

OFF CAMPUS COMMUNITIES

BOOKINGS

1905

5118

375

EVENTS

1482

2976

228

TOP 10 HIGH PROFILE CSUDH EVENTS

FRESHMAN CONVOCATION AUGUST 1, 2017

THE LATINO BOOK AWARDS RECOGNIZE THE BEST ACHIEVEMENTS IN SPANISH OR PORTUGUESE LITERATURE EACH YEAR. THE AWARDS ARE PRODUCED BY LATINO LITERACY NOW, AN ORGANIZATION

OFFICE OF GOVERNMENT LATINO BOOK AWARDS SEPTEMBER 9, 2017

THE LATINO BOOK AWARDS RECOGNIZE THE BEST ACHIEVEMENTS IN SPANISH OR PORTUGUESE LITERATURE EACH YEAR. THE AWARDS ARE PRODUCED BY LATINO LITERACY NOW, AN ORGANIZATION CO-FOUNDED BY EDWARD JAMES OLMOS AND KIRK WHISLER. AS WELL AS REFORMA, THE NATIONAL ASSOCIATION TO PROMOTE LIBRARY AND INFORMATION SERVICES TO LATINOS.

EDUCATIONAL PARTNERSHIP UMOJA DAY, OCTOBER 20, 2017

UMOJA DAY IS A DAY FOR UMOJA STUDENTS TO ENGAGE IN AN OPEN DIALOGUE ON WHAT IT IS LIKE BEING A BLACK STUDENT AT CSUDH, EXPERIENCE THE TOUR OF THEIR VIBRANT STUDENT LIFE AND CAMPUS, AND LEARN WHAT IT TAKES TO BE A COMPETITIVE TRANSFER APPLICANT FOR CAL STATE DOMINGUEZ HILLS. ADDITIONALLY, STUDENTS WILL LEARN HOW CSUDH MEETS AND SUPPORTS THE NEEDS OF TRANSFER STUDENTS. THIS IS A TIME FOR STUDENTS TO MINGLE WITH CURRENT CSUDH STUDENTS AND LEARN ABOUT THEIR EXPERIENCE ON CAMPUS.

CEREMONIES AND EVENTS SOUTH BAY ECONOMIC FORECAST, OCTOBER 5, 2017

THE SOUTH BAY ECONOMIC FORECAST CONFERENCE REPORTED THAT STEADY GROWTH WILL CONTINUE IN ALL THE SOUTH BAY'S PRIMARY ECONOMIC INDICATORS—EMPLOYMENT, WAGES, HOUSING AND TAXABLE SALES—THROUGH 2017. THE FORECAST ALSO INCLUDED PRESENTATIONS AND PANEL DISCUSSIONS FEATURING LOCAL CIVIC AND BUSINESS LEADERS DISCUSSING THEIR COMPANIES' RESEARCH AND DEVELOPMENT, AND CURRENT MAJOR PROJECTS IN THE SOUTH BAY, SUCH AS THE LOS ANGELES RAMS' NEW STADIUM IN INGLEWOOD AND THE REVITALIZATION SAN PEDRO'S WATERFRONT.

CEREMONIES AND EVENT PRESIDENTIAL OPEN FORUM MEETING, OCTOBER 31, 2017

THE CALIFORNIA STATE UNIVERSITY BOARD OF TRUSTEES IS BEGINNING THE SEARCH FOR A NEW PRESIDENT OF CALIFORNIA STATE UNIVERSITY, DOMINGUEZ HILLS TO SUCCEED WILLIE J. HAGAN, WHO ANNOUNCED HE WOULD RETIRE AT THE END OF THE 2017-18 ACADEMIC YEAR. THE PURPOSE OF THE MEETING IN AN OPEN FORUM IS TO REVIEW THE ROLE OF THE COMMITTEE, RECEIVE COMMENTS AND INPUT FROM THE PUBLIC AND CAMPUS COMMUNITY. ALSO, TO EXPLAIN THE SEARCH PROCESS AND CONFIDENTIALITY, CONFIRM THE SCHEDULE OF MEETINGS, DISCUSS PREFERRED ATTRIBUTES OF THE NEXT PRESIDENT, REVIEW THE DESCRIPTIONS AND NEEDS OF THE CAMPUS PRESIDENTIAL POSITION, AND DISCUSS ANY OTHER BUSINESS RELATED TO THE SEARCH PROCESS.

TOP 10 HIGH PROFILE CSUDH EVENTS

ENROLLMENT MANAGEMENT INSIDE AND OUT, NOVEMBER 15, 2017

THE PURPOSE OF THE EVENT IS THE IDEATION, DISCUSSION, REVIEW,
DEVELOPMENT, MONITORING, AND ASSESSMENT OF ALL IDEAS,
STRATEGIES, AND ACTIONS RELATING TO THE MARKETING,
RECRUITMENT, AND RETENTION OF STUDENTS. PROVIDES
OMPREHENSIVE, LONG-TERM PLANNING VERSUS THE URGENCY OF
NEAR-TERM CHANGES NEEDED TO OUR ENROLLMENT OUTCOMES. THE
PURPOSE OF THE EVENT IS PRIMARILY FORWARD-THINKING, ADVISORY
AND PROVIDING OVERSIGHT TO THE UNIVERSITY AND PROVIDE
OPPORTUNITIES FOR PERIODIC CAMPUS-WIDE ENROLLMENT UPDATES
AND DISCUSSIONS.

WOMEN'S RESOURCE CENTER CONFERENCE, MARCH 1, 2018

ANNUAL CONFERENCE FOCUSED ON EXAMINING AND ADDRESSING WOMEN'S ISSUES REGARDING GENDER EQUITY AND WOMEN'S HEALTH AND BOTH PRACTICAL AND TIMELY TOPICS OF INTEREST AND CONCERNS TO WOMEN OF ALL AGES. THIS YEAR'S KEYNOTES WERE BREE NEWTON WHO CLIMBED THE FLAGPOLE AT THE SOUTH CAROLINA STATEHOUSE AND PULLED DOWN THE CONFEDERATE BATTLE FLAG AS A PROTEST AGAINST RACIST SYMBOLISM. AS WELL AS LEAH LAKSHMI PIEPZNA-SAMARASINHA WHO IS A QUEER, FEMME, SICK, AND DISABLED SRI LANKAN/ IRISH/ROMA WRITER, EDUCATOR, AND DISABILITY AND TRANSFORMATIVE JUSTICE ORGANIZER.

OFFICE OF GRADUATE STUDIES; RESEARCH STUDENT RESEARCH DAY, FEBRUARY 14-15, 2018

IN SUPPORT OF UNDERGRADUATE AND GRADUATE STUDENT RESEARCH, SCHOLARSHIP AND CREATIVE ACTIVITY, THE 13TH ANNUAL CSUDH STUDENT RESEARCH DAY IS HELD TO HONOR OUR STUDENTS AND THEIR FACULTY MENTORS. THIS PROFESSIONAL CONFERENCE WILL CELEBRATE A WIDE ARRAY OF RESEARCH DISCIPLINES.

HEALTH AND HUMAN SERVICES DEPARTMENT ADELANTE HEALTH DISPARITIES CONFERENCE, MARCH 7, 2018

A CONFERENCE/SYMPOSIUM EXPLORING THE ISSUE OF HEALTH
DISPARITIES IN THE LATINX COMMUNITIES IN SOUTHERN CALIFORNIA.

OFFICE OF STUDENT PRESIDENTIAL & STUDENT LEADERSHIP AWARDS, APRIL 23, 2018

A CONFERENCE/SYMPOSIUM EXPLORING THE ISSUE OF HEALTH DISPARITIES IN THE LATINX COMMUNITIES IN SOUTHERN CALIFORNIA.

CEREMONIES AND EVENTS DR. HAGAN'S RETIREMENT CELEBRATION, MAY 9, 2018

THE UNIVERSITY CAME TOGETHER TO CELEBRATE PRESIDENT DR. WILLIE HAGAN'S SIX YEARS OF GROWTH, DEVELOPMENT AND ACHIEVEMENTS UNDER HIS LEADERSHIP.

MARKETING WORK ORDERS







93.68% OF ALL WORK ORDERS WERE COMPLETED.

WORK ORDERS RECIEVED

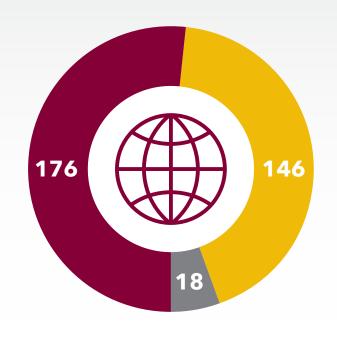
269

WORK ORDERS COMPLETED

252

WEBSITE STATISTICS (PER WEEK AVERAGE)

VISITS PER CHANNEL



- ORGANIC
- DIRECT
- SOCIAL

340 TOTAL VISITS

MOST VISITED PAGES

PAGE	NUMBER OF VISITS
HOME PAGE	175
DISCOUNT TICKETS	64
FOOD COURT	19
SERVICES	16
BOOK A ROOM	14

SESSIONS 340	USERS 255	VIEWS 643
BOUNCE RATE 51.47%	ORGANIC SEARCH 146	PAGES/ SESSION 1.89
TIME ON PAGE 00:01:58	PAGE LOAD TIME 2.47	SESSION DURATION 00:01:51

SOCIAL MEDIA







TOTAL FOLLOWERS	2034	2410	669
NEW FOLLOWERS	58	144	130
TOTAL LIKES	12,360	32,021	504

OTHER ON CAMPUS INSTAGRAM ACCOUNTS (BY NUMBER OF FOLLOWERS)

CSUDH - 8238 ASI - 2212 TEDDY - 1522





FACILITY PROJECTS

12 PROJECTS COMPLETED

PROJECT NAME	AMOUNT
OUTDOOR FURNITURE	\$150,172.00
NAP PODS	\$53,920.50
WINDOW TINT NAP ROOM	\$755.55
LOCKERS NAP ROOM	\$1,166.19
DOOR LOCK NAP ROOM	\$2,397.83
ELECTRICAL OUTLET NAP ROOM	\$1,780.34
NEW CART	\$9,803.99
DRAWINGS FOR 215B STUDENT STORAGE	\$4,950.00
OLD CART REFURBISH	\$1,698.97
LOADING DOCK DOORS	\$7,137.31
SEMINAR TABLES	\$69,119.58
NEW REACH TV'S	\$3,221.73

BUILDING COUNTS

FACILITY USE BY PATRONS

TIME OF DAY	FALL 2017 (AVG)	SPRING 2018 (AVG)
8:00 AM	106	100
12:00 PM	394	369
7:00 PM	115	108

PEAK DAY BY SEMESTER

SPRING 2017

TUESDAY

FALL 2018

THURSDAY

BUSIEST COUNT TIME OF DAY

12:00 PM





STATEMENT OF NET POSITION

ASSETS	2018	2017
CURRENT ASSESTS		
CASH & CASH EQUIVALENTS	\$ 2,080,912	\$ 1,624,773
SHORT-TERM INVESTMENTS	833,054	819,436
ACCOUNTS RECEIVABLE	5,513	6,806
PREPAID EXPENSES	11,383	15,311
TOTAL CURRENT ASSETS	2,930,862	2,466,326
PROPERTY & EQUIPMENT		
CAPITAL ASSETS, NET	720,252	650,185
TOTAL ASSETS	3,651,114	3,116,511
DEFERRED OUTFLOWS OF RESOURCES		
NET POSITION OBLIGATION	292,291	295,439
NET OTHER POSTEMPLOYMENT BENEFIT OBLIGATION	38,834	-
	331,125	295,439
LIABILITIES		
CURRENT LIABILITES		
ACCOUNTS PAYABLE	\$ 19,312	\$ 60,932
ACCRUED SALARIES & BENEFITS PAYABLE	3,398	259
ACCRUED COMPENSATED ABSENCES	42,940	31,106
UNEARNED REVENUE	3,238	6,222
TOTAL CURRENT LIABILITIES	68,888	98,519
NONCURRENT LIABILITIES		
POSTEMPLOYMENT BENEFITS OTHER THAN PENSIONS	132,397	338,180
NET, PENSION LIABILITY	585,990	509,595
TOTAL NONCURRENT LIABILITIES	718,387	847,775
TOTAL LIABILITIES	787,275	946,294
DEFERRED INFLOW OF RESOURCES		
NET PENSION OBLIGATION	10,143	28,219
NET OTHER POSTEMPLOYMENT BENEFIT OBLIGATION	9,263	
	19,406	28,219
NET POSITION		
NET INVESTMENT IN CAPITAL ASSETS	\$ 720,252	\$ 650,185
UNRESTRICTED	2,455,306	1,787,252
TOTAL NET POSITION	3,175,558	2,437,437

REVENUES, EXPENSES, & CHANGES

REVENUES	2018	2017
OPERATING REVENUES		
STUDENT FEES	\$ 2,810,000	\$ 2,484,300
SALES AND SERVICES OF AUXILIARY ENTERPRISES	306,904	311,059
OTHER OPERATING REVENUES	84,639	36,608
TOTAL OPERATING REVENUES	3,201,543	2,831,967
EXPENSES		
OPERATING EXPENSES		
STUDENT SERVICES	\$ 116,791	\$ 124,63°
OPERATING EXPENSES	2,486,223	2,147,604
DEPRECIATION	106,514	89,162
TOTAL OPERATING EXPENSES	2,709,528	2,361,397
OPERATING INCOME (LOSS)	492,015	470,570
	492,015	470,570
NON OPERATING REVENUES (EXPENSES) INVESTMENT INCOME (LOSS)	492,015 \$ 13,618	\$ 5,302
NON OPERATING REVENUES (EXPENSES)		\$ 5,302
NON OPERATING REVENUES (EXPENSES) INVESTMENT INCOME (LOSS) TOTAL NONOPERATING REVENUES (EXPENSES)	\$ 13,618	\$ 5,302 5,302
NON OPERATING REVENUES (EXPENSES) INVESTMENT INCOME (LOSS) TOTAL NONOPERATING REVENUES (EXPENSES) INCREASE (DECREASE) IN NET POSITION	\$ 13,618 13,618	\$ 5,302 5,302 475,872
NON OPERATING REVENUES (EXPENSES) INVESTMENT INCOME (LOSS) TOTAL NONOPERATING REVENUES (EXPENSES) INCREASE (DECREASE) IN NET POSITION NET POSITION - BEGINNING OF YEAR	\$ 13,618 13,618 505,633	\$ 5,302 5,302 475,872
NON OPERATING REVENUES (EXPENSES) INVESTMENT INCOME (LOSS)	\$ 13,618 13,618 505,633 2,437,437	





CONFERENCE PARTICIPATION

ACUI CONFERENCES

REGIONAL CONFERENCE PARTICIPATION LIST

CECILIA ORTIZ

LINDA BROWN

JUSTIN BLAKLEY

GISELLE ATALLAH

KARINA CRUZ

ALEJANDRO HERRERA

KATHERINE REBUCK

MARQUEL REID

ANTHONY THOMPSON

RANFERIS HERNANDEZ

JASMINE HEREDIA

NATIONAL CONFERENCE PARTICIPATION LIST

CECILIA ORTIZ
GISELLE ATALLAH

GLORIA SCHOEBERLE
JAIME LEAL

I-LEAD CONFERENCE PARTICIPATION LIST

GISELLE ATALLAH KARINA CRUZ AMANDA PABLOS RANFERIS HERNANDEZ ANTHONY THOMPSON

REGIONAL CONFERENCE PRESENTER LIST

CECILIA ORTIZ LINDA BROWN GISELLE ATALLAH ALEJANDRO HERRERA KARINA CRUZ KATHERINE REBUCK JASMINE HERRERA

NATIONAL CONFERENCE PRESENTER LIST

CECILIA ORTIZ GISELLE ATALLAH, VOG



INDUSTRY PARTICIPATION

CECILIA ORTIZ



ACUI REGION 1 DIRECTOR



AORMA BOARD OF DIRECTORS

GISELLE ATALLAH



ACUI REGION 1 EDUCATIONAL PROGRAMS COORDINATOR

LEADERSHIP FORUM

REVAMPED DURING THE SUMMER OF 2017, LEADERSHIP FORUM IS A LEARNING PROGRAM IN WHICH THE LSU DEVELOPS STUDENT STAFF FOR CAREER READINESS AND TEACHES ORGANIZATIONAL CULTURE. DURING THE FALL AND SPRING SEMESTERS, STUDENT EMPLOYEES OF THE LOKER STUDENT UNION (LOKER LEADERS) ATTEND A TWO-HOUR, MONTHLY LEADERSHIP FORUM SESSION. CURRICULUM AND LEARNING OUTCOMES ALIGN CLOSE TO THE NATIONAL ASSOCIATION OF COLLEGES AND EMPLOYERS (NACE).

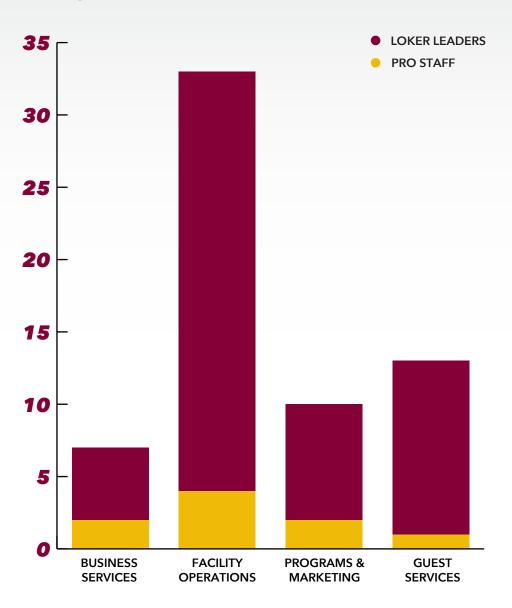
TOPIC	SESSION DATE	OVERALL SCORE
ORGANIZATIONAL MISSION, ORGANIZATIONAL GOALS	SEPTEMBER	4.44
LEADERSHIP IDENTITY PRACTICES, SELF-DISCOVERY, SELF-AWARENESS	OCTOBER	3.57
COMMUNICATION & PROFESSIONALISM - PART 1	NOVEMBER	3.67
COMMUNICATION & PROFESSIONALISM - PART 2	DECEMBER	4.33
CUSTOMER SERVICE & SERVICE RECOVERY	FEBRUARY	4.39
TEAMWORK & COLLABORATION	MARCH	3.56
ACCOUNTABILITY, PRODUCTIVITY, QUALITY OF WORK	APRIL	4.11
ANNUAL REVIEW & GRADUATION CELEBRATION	MAY	4.78





PERSONNEL

BY UNIT



NUMBER OF LOKER LEADERS

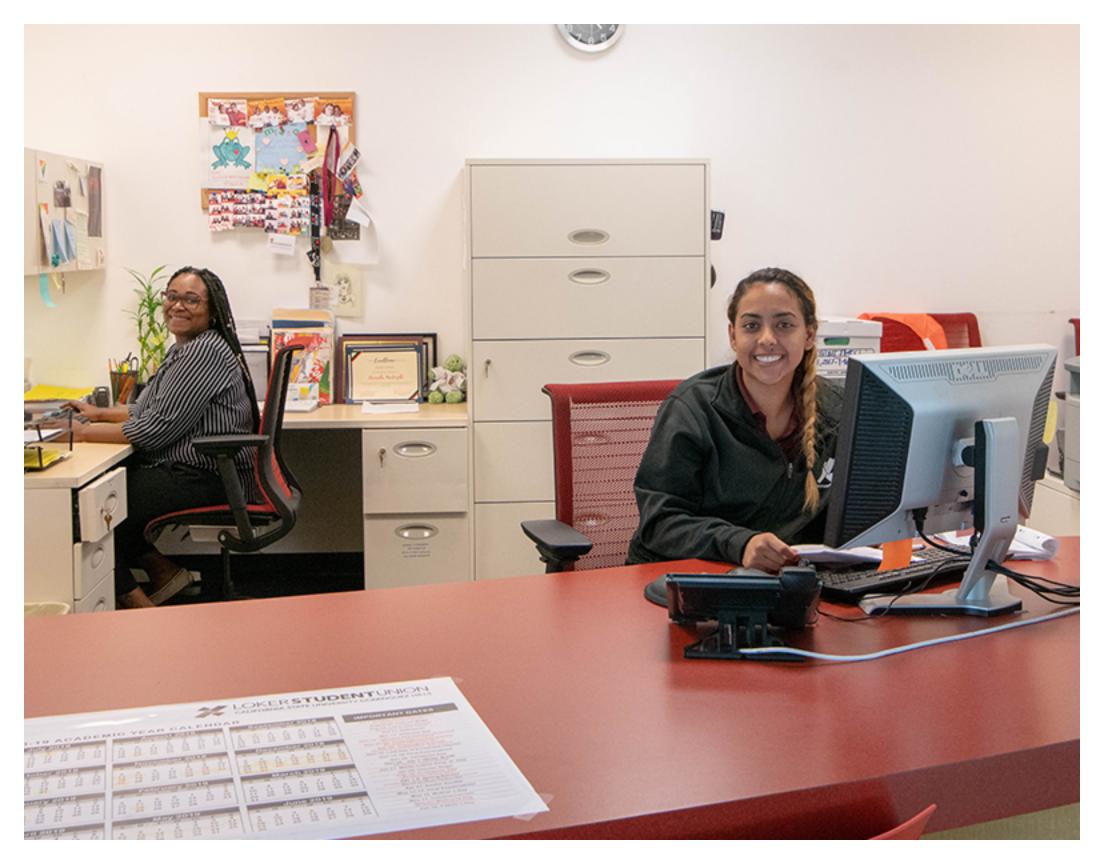


NUMBER OF PRO STAFF



COMPLIANCE TRAININGS

- · WORKPLACE DIVERSITY
- · ETHICS IN THE WORKPLACE
- · SEXUAL HARASSMENT AWARENESS
- · COMPUTER SECURITY AWARENESS
- SEXUAL HARASSMENT TRAINING FOR SUPERVISORS (AB 125)
- · DEFENSIVE DRIVER TRAINING





BOARD OF DIRECTORS ROSTER

AMANDA PABLOS

LSU CHAIRPERSON

AMANDA PABLOS

LSU VICE CHAIRPERSON FINANCE COMMITTEE CHAIR **AMANDA PABLOS**

LSU SECRETARY
PERSONNEL COMMITTEE CHAIR

AMANDA PABLOS

STUDENT-AT-LARGE FACILITY USE COMMITTEE CHAIR

AMANDA PABLOS

LSU STUDENT DIRECTOR, ASI PRESIDENT **AMANDA PABLOS**

LSU STUDENT DIRECTOR,
ASI EXECUTIVE VICE PRESIDENT

AMANDA PABLOS

LSU STUDENT DIRECTOR,
ASI VICE PRESIDENT OF ACADEMIC
AFFAIRS

ERICK GARCIA

ALUMNI REPRESENTATIVE **DR. STEPHEN RICE**

STUDENT AFFAIRS MANAGER **DANIEL CUTRONE**

ACADEMIC SENATE REPRESENTATIVE

TAMALA LEWIS

COMMUNITY REPRESENTATIVE **RICHARD CHESTER**

UNIVERSITY PRESIDENT DESIGNEE

NICOLE RODRIGUEZ

VICE PRESIDENT, STUDENT AFFAIRS DESIGNEE

HOMARIA N. MASOUD

CHIEF FISCAL
OFFICER DESIGNEE

ROSHNI THOMAS

DIRECTOR, FACILITIES PLANNING **CECILIA ORTIZ**

DIRECTOR, LOKER STUDENT UNION

ADAM KASADRA

DIRECTOR, STUDENT DISABILITY RESOURCE CENTER DESIGNEE

MARCELO VASQUEZ

AVP, STUDENT LIFE/ DEAN OF STUDENTS

POLICY & RESOLUTION ADDITIONS/UPDATES



ACCEPTED POLICIES



REVISED POLICIES



DIVERSITY AND INCLUSIVITY POLICY	ACCEPTED	DEC 1, 2017
HOSPITALITY EXPENSE POLICY	REVISION	MAY 4, 2018
FIXED ASSET AND LEASEHOLD IMPROVEMENT POLICY	REVISION	JUN 1, 2018
TRAVEL POLICY	REVISION	OCT 6, 2018

